17 April 2020

Guidance for the seafood industry in preparation for alert level 3

Following yesterday’s announcement on life at alert level 3, Seafood New Zealand in conjunction with Aquaculture New Zealand, have developed further guidance to help seafood businesses prepare for the move to alert level 3.

Our guidance, available on our website, aligns with the latest advice from the Ministry for Primary Industries.

Seafood New Zealand will continue to monitor advice from government agencies and update the guidance as necessary. However, please note, alert level 4 is currently still in force and its protocols continue to apply.

Key contacts

Subsidies and assistance

The government has implemented a number of support packages for businesses to help get through the COVID-19 crisis, including wage subsidies. Information on support packages for businesses, including wage subsidies can be found here.

The wage subsidy application form can be found here.
Ministry for Primary Industries

Operators looking to register as an essential service or with essential service-related queries must contact MPI directly:

Ph: 0800 00 83 33

Email: info@mpi.govt.nz

Maritime New Zealand

For any maritime questions or concerns, please contact the MNZ COVID-19 response team:

Email: MNZCovid-19@maritimenz.govt.nz

FishServe

FishServe is operating as normal, with a helpline available for all FishServe-related queries. You can also fill out their [online form].

Ph: 04 460 9555

Email: helpline@fishserve.co.nz

Seafood New Zealand

The latest COVID-19 updates and resources can be found on Seafood New Zealand's industry website. For further enquiries contact us on:

Ph: 04 385 4005

Email: info@seafood.org.nz